



Pink Elephant

5575 North Service Road
Burlington, Ontario L7L 6M1
Canada

Telephone: 905-331-5060
Toll Free: 1-888-273-PINK
Fax: 905-331-5070

www.pinkelephant.com

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To Whom It May Concern:

Re: USU AG Valuation, Release 3.1 – PinkVerify™

This letter is to confirm that USU AG's Valuation Release 3.1 has passed the PinkVerify™ assessment and as such, the tool has been officially certified as ITIL compatible by Pink Elephant, the world's leading IT service management education and consulting provider.

A Pink Elephant executive consultant assessed and confirmed compatibility of Valuation Release 3.1 in five ITIL processes – Incident, Problem, Change, Configuration and Service Level Management.

The PinkVerify™ Service Support Enhanced logo is the stamp of approval issued by Pink Elephant for service management tools that meet the minimum functional criteria for these ITIL processes. USU AG is authorized to use this logo in association with Valuation Release 3.1, and the product appears in the toolsets section of Pink Elephant's PinkVerify™ web page at www.pinkelephant.com

Sincerely,

Ann Lamanes
Manager, Public Relations
Pink Elephant